

Who we are

What is Deaf Alerter?

Deaf Alerter® is a system that provides emergency messages about fire alarms for Deaf and Hard of Hearing people.

This industry leading, radio-based system is installed in thousands of buildings across the UK.

Deaf Alerter helps eliminate potential risks using our unique roaming system, that allows users to receive emergency messages and communications in any building displaying the Deaf Alerter symbol.



Look out for the sticker to show the building is covered.



How to get to online User Guide

Press any button to get the menu options.

Press 'Menu' button then press '.' to get to the 2nd menu options.

Press 'User Guide' to display a QR code to take you to a digital version of the guide.

Press any button to return to the clock when finished.

The QR code will look like this:



Night Alerter

Contact us

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Email: support@alertergroup.com

www.alertergroup.com

User manual

Setting the time

Press any button to get the menu options.

Press 'Menu' then press the 'Set Time' option.

To set the hour press the 'Set Hour' option then use the up or down button until you reach the desired number.

Press the back button to go back to the options and press the 'Set Minute' option and then use the up or down button until you reach the desired number.

Press the 'back' button to get back to the options then press 'OK'.

Press the 'Exit' button to come out of the menu and return to the clock.

Setting the date

Press any button to get the menu options.

Press 'Menu' then press 'Set Date' option.

To set the day press the 'Set Day' button then use the up or down button until you reach the desired day.

Press the back button to go back to the options and press the 'Set Month' button and then use the up or down button until you reach the desired month.

Press the back button to go back to the options and press the 'Set Year' button and then use the up or down button until you reach the desired year.

Press the back button to get back to the options and then press 'Ok'.

Press the 'Exit' button to come out of the menu and return to the clock.



Setting the alarm

Press any button to get the menu options.

Press 'Set Alarm' to go into the alarm menu.

Press the 'hour' or 'minute' buttons to adjust the alarm time.

Press the 'Enable' button to turn alarm on or 'Disable' to turn alarm off.

Press 'OK' to set.

Press 'Exit' button to come out of the menu and return to the clock.

How to dismiss or snooze the alarm

When the alarm activates the Night Alerter will flash and vibrate, and the alarm message will be displayed on the screen.

To dismiss the alarm just press the 'Dismiss' button and the unit will stop and return to the main clock screen.

To snooze the alarm just press the 'Snooze' button and this will snooze the alarm for nine minutes. When the alarm re-activates just press either the 'Snooze' button for another nine minutes or 'Dismiss' to stop.

Changing the ID

**As standard the Night Alerter will be set to All Call (will receive from any transmitter within range).*

***Changing the IDs only to be done by issuing staff not by the end user.*

Press any button to get the menu options.

Press 'Menu' button then press '...' to get to the next set of options, press 'Set ID'.

Press 'Next ID' or 'Previous ID' to scroll through the options until the desired ID is chosen on the display and press 'Ok'.

Press 'Exit' button to come out of the menu and return to the clock.

What to do when the fire alarm goes off

When a fire alarm goes off in the building, the Night Alerter will activate with the pillow pad vibrating strongly and the unit flashing with the fire message being displayed on the screen.

You can accept the alert by pressing any button, but be aware it will keep activating until the fire alarm has stopped so you may need to press this multiple times.

Shutting down the Night Alerter

Press any button to get the menu options.

Press 'Menu' then press '...' then press '...' for a second time to get to the Shut Down menu.

Press 'Shut Down' and follow on screen instructions.

(Or Press and Hold top and bottom buttons until unit shuts down).